

Lisa Peredia

5336 Declan St., Riverside, CA 92504 | (909) 329-6154 | lisa.peredia@gmail.com

Education

Master of Science | December 2012 | University of Phoenix

- Major: Counseling in Marriage, Family, and Child Therapy

Bachelor of Arts | December 2007 | California State University, San Bernardino

- Major: Criminal Justice

Experience

Assistant Director of the Counseling Center | California Baptist University | March 2022 - Present

- Provides administrative and managerial oversight for the CBU Counseling Center in collaboration with the Director, including but not limited to evaluation, recommendation, and implementation of operational procedures for the office and center, secure data collection and recordkeeping processes, and the development and implementation of new strategies and practices for maximum effectiveness of the center
- Manages, oversees, and conducts clinical therapy and supervisions through the Christian worldview through psychological interventions and supports.
- Recommends, designs, and implements systems to ensure the psychological/spiritual needs of students are met
- Oversees CBU Counseling Center budget
- Manages the trainee and associate Practicum site program through the supervision of trainee/associate supervisors as well as providing direct supervision to assigned CBU Counseling Center trainees and associates
- Oversees the organization, prioritization, and scheduling of work assignments for staff, trainees, and associates
- Manages after-hours client crisis processes and calls
- Assists the Director in leadership of CBU Counseling Center department meetings
- Develop and implement mental health-related marketing initiatives
- Assists in serving as the CBU Counseling Center liaison with other University departments, schools, and colleges
- Assists in the assessment and intervention with members of the campus community who exhibit emotional or psychological distress
- Interacts and collaborates with University staff, faculty, and administration to identify students who may be experiencing emotional or psychological difficulties
- Assists in the CBU Counseling Center Student Services assessment process
- Assists in developing and maintaining partnerships with appropriate mental health professionals and agencies
- Keeps current with and tracks changes in laws, policies, protocols, and procedures affecting CBU Counseling Center operations and staffing in accordance with the standards of practice competence for the profession of Marriage Family Therapists
- Trains appropriate staff in administrative and clinical duties as needed

Clinical Compliance Supervisor | San Bernardino County Superintendent of School Student Services Counseling Center | March 2019 – March 2022

- Works in support of the Program Manager while ensuring agency operations are compliant with local, state, and federal requirements
- Supervises and ensures quality control of Medi-Cal chart auditing while ensuring compliance with State Health Care Requirements and provision of Medi-Cal Documentation per State and Federal Law.
- Oversees and implements operations of the Department of Behavioral Health program in conjunction with California Department of Education requirements while implementing strategies to resolve complex administrative and operational issues and assisting with evaluating the effectiveness of program operations through data analysis, data composition, and staff training.

- Oversees developing performance improvement plans for compliance operations, coordinates with Program Manager implementation of changes, conducts research and compliance related to quality assurance, develops strategies and conducts internal training to ensure operational efficiency.
- Oversees and ensures compliance with ERMHS services in the Juvenile Hall facilities, including creating and maintaining policies and procedures related to ERMHS services in Juvenile Hall.
- Agency Compliance Officer and Quality Management Officer, which includes creating and/or updating Policies and Procedures and ensuring they are compliant with local, state, and federal requirements
- Supervises and ensures compliance for all foster youth, Katie A youth, probation placed, and homeless youth receive services, including oversight on all documentation and tracking, including NOPT and NOW transfer documentation.
- Conducts and oversees individual, group, and family therapy with at-risk youth and adolescents within the community school, probation school, and juvenile hall court school settings while maintaining proper documentation and case management. Clientele serviced includes clients from trauma, poverty, mental health, unsafe neighborhoods, Children and Family Services, probation referrals, district referrals, crisis assessment, and are considered at-risk youth.
- Research, compile, and write appropriate grants to assist in operational/clinic funding, including writing, receiving, and implementing the California Community School Program grant awarded 04/2021.
- Collaborates, supports and coordinates support for the clinic through networking and working with various departments within the San Bernardino County Superintendent of Schools through the direction and support of the Program Manager.
- Oversees Medi-Cal billing compliance through reviewing and auditing clinician files, informed consent, and documentation for behavioral service compliance, including conducting documentation training and support for clinicians while attending DBH Compliance meetings, Town Halls, and Cultural Competency training.
- Ensures Child Adolescent and Needs Assessments (CANS) are completed per state and local requirements while tracking, monitoring, and reporting data trends and working with the Program Manager to ensure training is provided to clinicians on an as-needed basis.
- Maintains caseload on an as-needed basis, pending agency needs. Services include assessments, resourcing, individualized treatment planning, Medi-Cal documentation, CANS and ACES assessments, individual and/or group services, Anger Management and/or Drug and Alcohol certificates, case management, crisis interventions and assessments, collateral work with school staff and community members.
- Coordinate support with electronic health records between the agency and software developer, including supporting the Program Manager by ensuring data is reliable and efficient for program needs.
- Assists in Clinical Supervision and clinician professional development
- Assists and supports Program Manager in any needed activity, requirement, project, or administrative/clinical support as needed.

Behavioral Health Counselor 1 (Medi-Cal) | San Bernardino County Superintendent of School Student Services Counseling Center | January 2018 – February 2019

- Conducts interviews
- Supports and oversees Medi-Cal chart auditing within the clinic to maintain compliance with State Health Care Requirements while ensuring the provision of Medi-Cal Documentation per State and Federal Law.
- Assists with administering operations of the Department of Behavioral Health program while implementing strategies to resolve complex administrative and operational issues and assisting with evaluating the effectiveness of program operations through data analysis, data composition, and staff training.
- Assists in developing performance improvement plans for compliance operations, coordinates with Program Manager implementation of changes, supports clinic operations through assisting in conducting research and compliance related to quality assurance, and develops strategies and conducts internal training to ensure operational efficiency.
- Conducts individual, group, and family therapy with at-risk youth and adolescents within the community school, probation school, and juvenile hall court school settings while maintaining proper documentation and case management. Clientele serviced includes clients from trauma, poverty, mental health, unsafe neighborhoods, Children and Family Services, Katie A, probation referrals, district referrals, and are considered at-risk youth.
- Support in researching, compiling, and writing appropriate grants to assist in operational/clinic funding.
- Oversees Medi-Cal billing compliance through reviewing and auditing clinician files for behavioral service compliance, including conducting documentation training and support for clinicians while attending DBH Compliance meetings, Town Halls, and Cultural Competency Trainings.

Clinical Counselor Specialist | San Bernardino County Superintendent of School Student Services Counseling Center | March 2013 – January 2018

- Supported clinic administrative operations on an as-needed basis.
- Conducts individual, group, and family therapy with at-risk youth and adolescents within the community school, probation school, and juvenile hall court school settings while maintaining proper documentation and case management. Clientele serviced includes clients from trauma, poverty, mental health, unsafe neighborhoods, Children and Family Services, Katie A, probation referrals, district referrals, and are considered at-risk youth.
- Experience in treating PTSD, complex trauma, depression, grief, suicidality, anxiety, addictions, adolescent behavioral problems, abuse recovery, domestic violence, bipolar, schizophrenia, ADHD, oppositional defiant disorder, conduct disorder, co-morbid conditions, and assessing for resources including basic needs or community resources to support individual and/or family resource needs.
- Responsible for intake assessment, case management, DBH compliance charting and auditing, process notes, plan developments, and treatment plans, creating and implementing goals and interventions, diagnosing, assessing, and evaluating for medical necessity, and evaluating treatment progress throughout services.
- Responsible for Suicide and Tarasoff assessments and procedures, crisis interventions, assessing suicidality, ensuring client safety, and trauma-focused treatments
- Anger Management and Drug/Alcohol Courses provided in individual and group therapy settings in addition to conducting Synergy Days, participating in school events, providing Signs of Suicide (SOS) presentations per semester, and conducting IEmphatize courses.
- Responsible for attending Individualized Education Plan and 504 meetings for clients, including creating behavioral goals and documenting clients' progress within the educational and therapeutic setting within the two San Bernardino County Juvenile Hall locations while overseeing auditing for clinicians located at the Dorothy Gibson school.
- Experience in conducting and maintaining responsibility for ERMHS counseling services for each eligible and mandated student within the Juvenile Court Schools, including proper documentation, evaluation, attaining mandated minutes per session, and progress towards Individualized Education Plans as well as creating and developing the DIS service program currently in use at the Juvenile Court Schools.
- McKinney Vento Liaison – Resource homeless clients or McKinney Vento clients to community resources

Receiving Manager | The Home Depot | September 2005 – March 2013

- Associate and supervisor trainer and developer for newly promoted supervisors, associates, and current supervisors.
- Key Carrier with Assistant Store Manager vault codes, store operations, and customer service complaints
- Responsible for opening and closing procedures for the store, vault verifications, perimeter security, inventory, shipping and receiving, return authorized credits, equipment trainer, OSHA safety inspector, and operational procedures.
- Ensure high expectations through online, visual, and hands-on approach training.
- Promoted five times within seven years, including Merchandising Supervisor, Specialty Supervisor, Pro-Account Sales Specialist, and Receiving Manager after entering the company as a part-time cashier.

Traineeship

MFT Trainee/Quality Control Specialist | New Beginnings Addiction and Recovery Center | February 2012 – March 2013

- Responsible for case management of level 12 and level 14 individual and group home clientele
- Providing trauma-focused treatment, including substance abuse, mental health, family, and trauma for court-mandated adolescents and adults, Banning Unified School District referrals, probation referrals, and group home referral clientele.
- Provided training to Marriage and Family Therapist Trainees regarding proper documentation as specified through Title 22, Riverside County, State and Federal Regulations, including case management, deadlines for treatment, and charting.
- New Beginnings Addiction and Recovery Center Social Worker for Level 12 female group home with 12 clients.
- Conducted quality control regarding case management and client files to ensure compliance as designated by state and county regulations.

Professional Affiliations

- California Association of Marriage and Family Therapists, CAMFT

May 2010 - Present

Professional Certifications

- Licensed Marriage and Family Therapist
- National Provider Identifier Number – 1760758007
- In progress of CAMFT Certified Supervisor Program

Exp. May 2024
March 2012 – Present

Additional Trainings

Prepare and Enriched certified, EMDR Trained, DBT Certified, Youth Mental Health First Aid Instructor, MAA billing, DBH/DMH documentation, Child Adolescent Needs and Strengths Assessment (CANS), DSM-5, Violet Oaklander Projective Art and Play Therapy trained, Trauma Resiliency Model (TRM) Trained, Trauma Supportive Care – including Minorities, Integrative Treatment of Complex Trauma for Adolescents (ITCT-A), IEP Trainings, Cultural Competence, HIPPA, Psychological First Aid, Department of Behavioral Health Disaster Training, Homeless/McKinney Vento Trainings, AB1299 Trainings, SB785 Trainings, Foster Youth Rights Trainings, Strength-Based Assessments, Substance Abuse Interventions, Child/Elder Abuse Recognition, Culture of Poverty, Severely Emotionally Disturbed Diagnosis and Interventions, NIMS/SIMS, Grant Writing Training (additional training certificates available upon request).]

References

Available upon request. Updated letters of reference also available upon request.